

## Technical Operations Analyst (Healthcare)

**Location:** In person, Phoenix, Arizona

**Employment Type:** Full-Time

**Salary:** \$60k- \$70k, DOE

**To apply:** <https://www.linkedin.com/jobs/view/4369141085>

### Position Summary

The Technical Operations Analyst is responsible for monitoring, triaging, and supporting the technical systems, data flows, and integrations that power day-to-day business operations. This role blends EDI support, system monitoring, operational troubleshooting, and minor configuration work. The Analyst ensures the reliability, accuracy, and stability of file exchanges, dashboards, internal applications, and partner integrations. This role works closely with IT, EDI, data teams, claims processors, account management, and external vendors to resolve issues quickly and maintain smooth operations.

### Education

- Bachelor's degree in Information Technology, Computer Science, or related field preferred.

### Requirements

- Strong troubleshooting and analytical skills.
- Familiarity with structured data formats such as CSV, XML, JSON, and flat files.
- Basic understanding of EDI concepts.
- Ability to read logs, error messages, and system notifications to diagnose issues.
- Excellent communication skills.
- Strong attention to detail.

### Preferences

- Experience with SFTP or file transfer workflows.
- Exposure to healthcare, insurance, or benefits administration environments.
- Experience with SQL for data validation or troubleshooting.
- Familiarity with monitoring tools or automation workflows.

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